



CONSUMER DEMAND FOR ARBITRATION BEFORE THE AMERICAN ARBITRATION ASSOCIATION

Last Revised: October 15, 2015

Instructions on filing a claim:

1. To file a consumer claim, please fill out this form and retain one copy for your records. By filling out this form, you are requesting an arbitration as a consumer of Benevolent, NFP products or services.
2. Mail a copy of this form and your check or money order made payable to the American Arbitration Association to AAA’s Case Filing Services, 1101 Laurel Oak Road, Suite 100, Voorhees, NJ 08043. Please consult Section C-8 of the Supplementary Procedures for Consumer-Related Disputes for the appropriate fee. Information regarding the nearest Case Management Center and the appropriate fee is available at www.adr.org or by calling AAA Customer Service at (800) 778-7879.
3. Send a copy of this form and a copy of the check or money order to
Benevolent NFP, 848 Dodge Ave, Suite 330, Evanston, IL 60202
4. Send a copy of the arbitration agreement or arbitration provision from the applicable agreement to AAA.
5. Please complete the following information:

(1) Briefly explain the nature of the dispute:

(2) Do you believe there is any money owed to you? No. Yes.

If yes, how much? _____.

(3) Are you requesting a non-monetary outcome? No. Yes.

If yes, what is it? _____

(4) If an in-person hearing is held, the arbitration will take place in Chicago, Illinois.

(5) Amount enclosed for Arbitration fee: _____.

(6) Please fill out the following information: